

AMENDMENT TRANSMITTAL LETTER (Large Entity)Applicant(s): **Mangipudi et al.**

Docket No.

20496/2-RCE-2

Application No.

09/451,592

Filing Date

November 30, 1999

Examiner

Nguyen, Thu Ha T.

Customer No.

21710

Group Art Unit

2155

Confirmation No.

9253

Invention:

METHOD AND APPARATUS FOR IMPLEMENTING A SERVICE-LEVEL AGREEMENT**COMMISSIONER FOR PATENTS:**

Transmitted herewith is an amendment in the above-identified application.

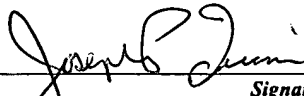
The fee has been calculated and is transmitted as shown below.

CLAIMS AS AMENDED

	CLAIMS REMAINING AFTER AMENDMENT	HIGHEST # PREV. PAID FOR	NUMBER EXTRA CLAIMS PRESENT	RATE	ADDITIONAL FEE
TOTAL CLAIMS	23 -	23 =	0 x	\$18.00	\$0.00
INDEP. CLAIMS	3 -	3 =	0 x	\$88.00	\$0.00
Multiple Dependent Claims (check if applicable) <input type="checkbox"/>					\$0.00
TOTAL ADDITIONAL FEE FOR THIS AMENDMENT					\$0.00

- ☒ No additional fee is required for amendment.
- ☐ Please charge Deposit Account No. _____ in the amount of _____
- ☐ A check in the amount of _____ to cover the filing fee is enclosed.
- ☒ The Director is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account **50-0369**
- ☒ Any additional filing fees required under 37 C.F.R. 1.16.
- ☐ Any patent application processing fees under 37 CFR 1.17.
- ☐ Payment by credit card. Form PTO-2038.

WARNING: Information on this form may become public. Credit card information should not be included on this form. Provide credit card information and authorization on PTO-2038.



Signature

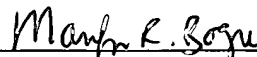
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Dated: **December 17, 2004**

I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to "Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450" [37 CFR 1.8(a)] on

December 17, 2004

(Date)



Signature of Person Mailing Correspondence

Marilyn R. Bogus

Typed or Printed Name of Person Mailing Correspondence

CC:



Docket No.: 20496/2-RCE-2

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANT(S): Mangipudi et al. **EXAMINER:** Nguyen, Thu Ha T.
SERIAL NO.: 09/451,592 **CONFIRM NO.:** 9253
FILED: November 30, 1999 **ART UNIT:** 2155
FOR: METHOD AND APPARATUS FOR PROVISIONING, ASSIGNMENT,
MEASUREMENT AND AUDIT SERVICES PROVIDED TO
CLUSTERED NETWORK SITE USERS, AND TO GENERATE
SERVICE LEVEL AGREEMENT REPORTS

CERTIFICATE OF MAILING

I hereby certify that this paper (along with any paper referred to as being attached or enclosed) is being deposited with the United States Postal Service on the date shown below with sufficient postage as first class mail in an envelope addressed to, Mail Stop Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on:

December 17, 2004
Date

By: Marilyn R. Bogus
Marilyn R. Bogus

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

AMENDMENT AND RESPONSE UNDER 37 C.F.R. §1.111

Sir:

In response to the Office Action dated September 17, 2004, please amend the identified application as follows and consider the following remarks.